



Provider E-Newsletter

Special Alert

National Provider Identifier (NPI)

Disclaimer: All information included herein is of an informative nature only. This newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from the Department of Medical Assistance Services (DMAS).

Volume VI-NPI Alerts

NPI/API Dual Use Extension

Upon review of the CMS NPI Guidance (www.cms.hhs.gov/NationalProvIdentStand), and based on the readiness and needs of the Virginia Medicaid provider community, DMAS has decided to continue Virginia's NPI/API Dual Use Period beyond May 23, 2007. DMAS is currently reviewing contingency plans and will issue another Medicaid Memo well in advance of the mandatory NPI compliance date. Providers should continue to prepare for transition to use of the NPI/API and full NPI Compliance.

We strongly encourage healthcare providers who have not yet shared their NPI with DMAS and other payors to do so immediately, and to begin sending claims with their NPI/API as soon as possible in order to work through any billing and payment issues prior to the end of the Dual Use extension.

June 1st – New Paper Claim Form Deadline

DMAS will accept the UB-92 and the CMS-1500 (12/90) only through May 31, 2007. Providers must begin billing with the new UB-04 and the new CMS-1500 (08/05) on June 1, 2007. Old claim forms received by DMAS with a postmark of June 1, 2007, or later, will be denied. Providers may use either their legacy or NPI number on the new forms.

Disclosure of NPIs

The NPI Final Rule requires covered healthcare providers to disclose their NPIs to any entities that request NPIs for use in HIPAA standard transactions. **DMAS is informing the provider community that it intends to disclose your NPIs to other Healthcare Entities for the purpose of conducting healthcare transactions, pursuant to CMS guidance.** The guidance from CMS is available at: <http://www.cms.hhs.gov/NationalProvIdentStand/Downloads/NPIdisclosures.pdf>.

Group Billing Reminder Notice

A Group Practice consists of two or more fee-for-service practitioners that share the same Tax ID (EIN) for Billing or Payment purposes.

DATE YOU **MAY** BEGIN GROUP BILLING: March 26, 2007

DATE YOU **MUST** BEGIN GROUP BILLING: When the DMAS NPI Dual Use Period Ends

DO...

- ☒ **Submit the Group Practice (Type 2) NPI as the Billing Provider and the Individual Practitioner (Type 1) NPI as the Rendering (Servicing) Provider.**
- ☒ Ensure that the Group Practice is enrolled. Visit the DMAS website at <http://www.dmas.virginia.gov> and select the Provider Enrollment link.
- ☒ Ensure that all members of the Group Practice are enrolled as participating providers.
- ☒ Only use the appropriate NPIs for the Billing Provider, Rendering (Servicing) Provider, and Other Providers on all claims submissions.
- ☒ Request Prior Authorizations using the Rendering (Servicing) Provider's NPI.

DO NOT...

- ☒ Do not submit the Group Practice NPI for both the Billing Provider and the Rendering (Servicing) Provider. The claim will be denied.
- ☒ Do not submit the Individual Practitioner's NPI for both the Billing Provider and the Rendering (Servicing) Provider. The claim, if approved, will be paid to the practitioner under his/her individual Tax ID Number if the practitioner's own practice is enrolled with Virginia Medicaid; otherwise, the claim will be denied.
- ☒ Do not mix an NPI for the Billing Provider with a Medicaid Provider Identification Number (PIN) for the Rendering (Servicing) Provider. The claim will be denied.
- ☒ Do not mix a Medicaid PIN for the Billing Provider and an NPI for the Rendering (Servicing) Provider. The claim will be denied.
- ☒ Do not request Prior Authorizations using the Group Practice's NPI.

General DMAS Group Practice Billing Guidelines

Billing Provider NPI * -- The Group Practice's Type 2 Organization NPI

- CMS1500 (08-05): Enter the Billing Provider NPI in Locator 33a
- 837P, Loop 2010AA: Enter the "XX" qualifier in NM108, and the Billing Provider NPI in NM109

Rendering (Servicing) Provider NPI * -- The Practitioner's Type 1 Individual NPI

- Required on Group Practice Claims.
- The Rendering Provider NPI must be different than the Billing Provider NPI.
- CMS1500 (08-05): Enter the Rendering Provider NPI in Locator 24J for each service.
- 837P, Loop 2310B: Enter the "XX" qualifier in NM108, and the Rendering Provider NPI is entered in NM109. This applies to all services unless the 2420A loop is used.
- 837P, Loop 2420A: Enter the "XX" qualifier in NM108, and the Rendering Provider NPI in NM109. Use only when this service has a different rendering provider than specified in loop 2310B.

* Refer to the DMAS Provider Manuals http://www.dmas.virginia.gov/prm-provider_manuals.htm and Companion Guides <https://virginia.fhsc.com/hipaa/CompanionGuides.asp>.

DMAS Group Billing Quick Reference Guide

Scenario	Billing Provider Locator	Rendering (Servicing) Provider Locator	DMAS Action
Correct way to bill as a Group Practice <input checked="" type="checkbox"/> Beginning March 26, 2007	Group Practice NPI (Type 2 Org.)	Individual Practitioner NPI (Type 1 Ind.)	Claim processed using the Billing and Rendering Provider NPIs.
Mixed Use of NPI & Medicaid PIN <input checked="" type="checkbox"/> Beginning March 26, 2007	Group Practice NPI	Medicaid PIN	Claim Denied
Mixed Use of NPI & Medicaid PIN <input checked="" type="checkbox"/> Beginning March 26, 2007	Medicaid PIN	Individual Practitioner NPI	Claim Denied
Use the same NPI for Billing and Rendering (Servicing) Provider <input checked="" type="checkbox"/> Beginning March 26, 2007	Group Practice NPI	Group Practice NPI	Claim Denied: The Group Practice cannot be the Rendering Provider
Use the same NPI for Billing and Rendering (Servicing) Provider <input checked="" type="checkbox"/> Beginning March 26, 2007	Individual Practitioner NPI	Individual Practitioner NPI	If approved, claim is paid to the Rendering Provider's Tax ID when enrolled; otherwise, claim is denied.
Group Practice Not Enrolled <input checked="" type="checkbox"/> Beginning March 26, 2007	Group Practice NPI	Individual Practitioner NPI	Claim Denied
Rendering Provider Not Enrolled as a Member of the Group Practice <input checked="" type="checkbox"/> Beginning March 26, 2007	Group Practice NPI	Individual Practitioner NPI	Claim Denied
Continue using Medicaid Provider Identification Number (PIN) <input checked="" type="checkbox"/> After the end of Dual Use	Medicaid PIN	Medicaid PIN (same as billing)	Claim Denied

Most Common Error Reason Codes Received When Billing with the NPI

On the following table, you will find the most common Error Reason Codes received when billing with the NPI, and the Common Resolutions for denied claims at Virginia Medicaid. This list has been provided to assist you with resolving these denied claims prior to calling the Helpline. Please print and post this list within your office for easy reference and use.

Provider Manuals with updated billing instructions are available on the DMAS website at: http://www.dmas.virginia.gov/prm-provider_manuals.htm

**DMAS Provider Helpline: 1-804-786-6273 Richmond area and Outside Virginia
1-800-552-8627 In-state, toll-free**

DMAS Error Code	HIPAA Remark Code (835)	DMAS Error Code Description ----- HIPAA Remark Code Description	Common Resolutions
0730	N55	Servicing Provider Not Member Of Group ----- Procedures for billing with group/referring/performing providers were not followed.	The individual practitioner must be enrolled with DMAS, and a Reassignment of Benefits Form must be completed in order to associate the practitioner with the Group. For assistance, contact the First Health Provider Enrollment Unit at 1-888-829-5373.
0756	N55	Billing Provider Is Not A Group Provider ----- Procedures for billing with group/referring/performing providers were not followed.	The provider submitted a Rendering (Servicing) Provider ID that was different from the Billing Provider ID. However, the Billing Provider ID is not a Group Practice. The provider should be submitting the same Provider ID in both the Billing Provider and Rendering Provider fields. In some cases the Group Practice has submitted an NPI for an Individual Practitioner in the Billing Provider ID field. Instead they should have submitted the Group's Type-2 NPI in the Billing Provider ID field. On rare occasions this error may go to a billing provider that needs to enroll as a Group Practice. For assistance, contact the First Health Provider Enrollment Unit at 1-888-829-5373.
0757	N55	Servicing Provider Cannot Be A Group Provider ----- Procedures for billing with group/referring/performing providers were not followed.	The group practice NPI cannot be used for the Rendering (Servicing) Provider ID. The NPI for the individual practitioner must be entered in locator 24J on the CMS-1500 (08/05) or in the Rendering Provider ID field on the 837P electronic claim submission.

0961	MA130	Provider Not Approved For Electronic Billing ----- Your claim contains incomplete and/or invalid information, and no appeal rights are afforded because the claim is unprocessable. Please submit a new claim with the complete/correct information.	The Provider needs to submit a Service Center Authorization form. For assistance, contact the First Health EDI Help Desk at 1-800-924-6741.
1332	M57	NPI Billing Provider Not on File ----- Missing/incomplete/invalid provider identifier.	The Billing Provider must enroll their NPI with DMAS. For assistance, contact the First Health Provider Enrollment Unit at 1-888-829-5373. This error also occurs when the legacy 9-digit Medicaid Provider Identification Number (PIN) was submitted in the Billing Provider NPI locator 33a. The Medicaid PIN should be entered in 33b, immediately preceded by the ID qualifier of "1D". In some cases, providers may be sending an old 7-digit Medicaid PIN as the Billing Provider in 33b when they should be sending 9-digits (two leading zeroes added to the beginning of the old 7-digit PIN). NOTE: DMAS cannot send an RA for this error because we were unable to match to a provider enrolled on our files.
1357	N290	Servicing Provider Not on File ----- Missing/incomplete/invalid rendering provider primary identifier.	The Rendering (Servicing) Provider must have their NPI enrolled with DMAS. For assistance, contact the First Health Provider Enrollment Unit at 1-888-829-5373. This error also occurs when the provider has placed their legacy Medicaid Provider Identification Number (PIN) in the NPI field on the claim. The 9-digit legacy Medicaid PIN should be placed in the red-shaded area of 24J preceded by the "1D" ID Qualifier. In some cases providers may be sending an old 7-digit Medicaid PIN as the Rendering Provider ID when they should be sending 9-digits (two leading zeroes added to the beginning of the old 7-digit PIN).
1359	N94	Billing Taxonomy Does Not Match Prov Type ----- Claim/Service denied because a more specific taxonomy code is required for adjudication.	The billing provider taxonomy code that is submitted on the claim needs to be a taxonomy code that DMAS expects to receive based on how the provider is enrolled for the services being submitted. (This may be different from the taxonomy code used when obtaining an NPI.) See the DMAS Taxonomy Code Summary document http://www.dmas.virginia.gov/downloads/pdfs/npi_DMAS_TaxonomyCodeSummary.pdf

1373	N209	Billing Provider Must Have Tax ID ----- Missing/invalid/incomplete taxpayer identification number (TIN)	<p>The Tax ID and Primary Payment Address information are not on file for this Provider ID (NPI). For assistance, contact the First Health Provider Enrollment Unit at 1-888-829-5373 and have your Tax ID and Primary Payment information updated.</p> <p>In some cases, this error may occur when a provider should be billing as a Group Practice, but has submitted the Rendering (Serving) Provider NPI as the Billing Provider NPI. The Billing Provider NPI should be the Group Practice's Type-2 organization NPI.</p>
1392	N94	Servicing Taxonomy Does Not Match Prov Type ----- Claim/Service denied because a more specific taxonomy code is required for adjudication.	<p>The Rendering (Serving) provider taxonomy code that is submitted on the claim needs to be a taxonomy code that DMAS expects to receive based on how the provider is enrolled for the services being billed. (This may be different from the taxonomy code used when obtaining the NPI.) See the DMAS Taxonomy Code Summary document http://www.dmas.virginia.gov/downloads/pdfs/npi_DMAS_TaxonomyCodeSummary.pdf</p>
1393	N288	No SRVC Taxonomy Code On The Claim ----- Missing/incomplete/invalid rendering provider taxonomy	<p>DMAS requires a Rendering Provider Taxonomy Code on the claim and no taxonomy code was submitted. See the DMAS Taxonomy Code Summary document http://www.dmas.virginia.gov/downloads/pdfs/npi_DMAS_TaxonomyCodeSummary.pdf</p>
1394	N288	No Bill Taxonomy Code On The Claim ----- Missing/incomplete/invalid rendering provider taxonomy	<p>DMAS requires a Billing Taxonomy Code on the claim and no taxonomy code was submitted. See the DMAS Taxonomy Code Summary document http://www.dmas.virginia.gov/downloads/pdfs/npi_DMAS_TaxonomyCodeSummary.pdf</p>
1399	N77	Cannot Combine Medicaid/Medicare ID And NPI ----- Missing/incomplete/invalid designated provider number.	<p>On Group Practice claims, both the Billing Provider ID and the Rendering Provider ID locators must contain an NPI. When this error occurs, one of these fields contained an NPI, and the other field contained a Medicaid PIN or a Tax ID Number: EIN/SSN.</p> <p>For claims sent by an individual or organization, the Billing Provider ID and Rendering Provider IDs were both present, yet one contained an NPI while the other did not. On these claims, the Billing Provider ID and the Rendering Provider ID information need to be identical.</p>